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Heather Huffman is a human resources leader and organizational consultant with two decades of professional experience, including extensive expertise in HR leadership, employee benefits, workforce strategy, and organizational development.

As Founder and Principal Consultant of Lanagail & Co., Heather helps organizations strengthen HR operations, develop leaders, and implement strategic, people-centered solutions. Her career includes leading HR teams, serving in interim leadership roles, and providing organizational consulting. She currently directs national employee benefits operations for a nonprofit organization, overseeing benefits administration, regulatory compliance, vendor relationships, and employee education.

Heather holds a Master of Science in Human Resource Management and a Bachelor of Business Administration, Magna Cum Laude, with concentrations in Human Resources Management, Entrepreneurship, Accounting, and Psychology.

Passionate about improving the employee experience, Heather champions practical strategies that transform benefits communication and engagement into meaningful, year-round opportunities for education, connection, and informed decision-making.