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Moira J. Kelly, “The Dispute Doctor™,” is president of Kelly Consulting LLC, a firm that concentrates in consulting and training on dispute resolution, labor relations and organizational effectiveness. She has extensive experience in resolving organizational and dispute resolution problems within unionized and nonunionized firms. Kelly has been an effective mediator in over 3,000 disputes, including cases concerning workplace issues, discrimination, labor contract interpretation, medical malpractice, wrongful death, special education and civil court subjects. Prior to establishing her company in 1998, she served in various management capacities for domestic and international manufacturing and utility firms, including positions as vice president of human resources and labor relations for firms with over \$100 million in sales. Kelly served five years as a gubernatorial appointment to Wisconsin’s first Labor + Management Cooperation Council. She has been an adjunct professor teaching for Marquette University, the University of Wisconsin–Milwaukee, and the Marquette Law School. Kelly co-authored the sections on grievance mediation and workplace conflict for *Alternative Dispute Resolution* by Jay E. Grenig (Thomson/West, 2005). Her book *How to Cost Your Labor Contract* is now in a third edition by BloombergBNA publishing. Kelly’s educational background includes a master’s degree in dispute resolution and a master of science degree in management.