



Chanez Zahzah, ASC, CDir, CPA

Chief Information Security Officer (CISO)

Blue Cross of Québec

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Chanez Zahzah is the Chief Information Security Officer (CISO) at Blue Cross of Québec, where she leads cybersecurity strategy, governance, risk management and enterprise security transformation initiatives. She also serves as Chair of the Canadian Blue Cross Cybersecurity Committee, promoting cyber resilience and collaboration across Blue Cross organizations nationwide. With more than 20 years of experience in information technology, cybersecurity, governance and risk management, Chanez has held leadership positions at Blue Cross of Québec, Beneva, Saputo, Bombardier and Renault. Her expertise includes cybersecurity governance, enterprise risk management, regulatory compliance, data protection, third-party risk management and strategic transformation.

Chanez serves on the Board of Directors of Revenu Québec and chairs the Digital Governance Committee of the Société d'habitation du Québec (SHQ). She is passionate about helping organizations strengthen resilience while aligning cybersecurity, data governance and business strategy.

Chanez holds a bachelor's degree in business administration and has completed additional studies in accounting at HEC Montréal, including a certificate and a graduate diploma (DESS). She is a Chartered Professional Accountant (CPA) and a member of the Ordre des comptables professionnels agréés du Québec (CPA Québec). Chanez earned the Certified Corporate Director designation (ASC) through the Collège des administrateurs de sociétés at Université Laval and also holds the Chartered Director (CDir) designation. She has been a member of ISACA since 2018.